

SoundPoint[®] IP 321, 331 & 335



- Up to 2 lines with up to 2 calls per line
- 3 soft keys; 2 line keys with red/green LED; dial / menu key; 4-way navigation key cluster
- 102x33-pixel graphical LCD
- Integrated 802.3af Power-Over-Ethernet
- Full Duplex speakerphone
- SoundPoint[®] 321: Single 10/100 Ethernet port
- SoundPoint[®] 331: Two-port 10/100 Ethernet switch
- SoundPoint[®] 335: Two-port 10/100 Ethernet switch, backlit LED; Polycom[™] HD Voice technology

SoundPoint[®] IP 450



- Up to 3 lines with up to 2 concurrent calls per line
- 4 soft keys; 3 line keys with red/green LED; 3 feature keys; 5 display/menu navigation keys
- 171x73-pixel grayscale graphical LCD with LED backlight
- Integrated 802.3af Power over Ethernet
- Full Duplex speakerphone
- Two-port 10/100 Ethernet switch
- Polycom HD Voice[™] technology

SoundPoint[®] IP 550 & 560



- Up to 4 lines with up to 2 concurrent calls per line
- 4 soft keys; 6 line keys with red/green LED; 8 feature keys; 6 display/menu navigation keys
- 320x160-pixel gray-scale graphical LCD with white LED backlight
- Integrated 802.3af Power over Ethernet
- Full Duplex speakerphone
- Polycom HD Voice[™] technology
- SoundPoint[®] 550: Two-port 10/100 Ethernet switch
- SoundPoint[®] 560: Two-port 10/100/1000 Ethernet switch

SoundPoint[®] IP 650 & 670



- Up to 6 line appearances
- 4 soft keys; 6 line keys with red/green LED; 8 feature keys; 6 display/menu navigation keys
- 320x160-pixel backlit graphical LCD
- Integrated 802.3af Power over Ethernet
- Full Duplex speakerphone
- USB port for local call recording using Polycom Productivity Application
- Polycom HD Voice[™] technology
- SoundPoint[®] 650: Two-port 10/100 Ethernet switch
- SoundPoint[®] 670: Two-port 10/100/1000 Ethernet switch; large vibrant color display
- Supports up to 3 self-powered expansion modules



SoundStation[®] IP 5000 Conference Phone

- Ideal for executive offices and smaller conference rooms with up to 6 participants
- Standard 12-key keypad, 4 soft keys
- 7-foot (2.1-meter) microphone pickup
- Integrated Power over Ethernet (PoE)
- Resists interference from mobile phones and wireless devices
- High-resolution backlit LCD screen



SoundStation[®] IP 6000 Conference Phone

- Polycom HD Voice[™] technology for outstanding clarity
- Standard 12-key keypad, 4 context-dependent soft keys
- On-hook/off-hook, redial, mute, volume up/down
- 12-foot (4-meter) microphone pickup; expandable with optional extension microphones
- Integrated Power over Ethernet (PoE)
- Resists interference from mobile phones and wireless devices
- High-resolution backlit display with 55x128 pixels and multi-language support



Backlit Expansion Module

- Turns the SoundPoint[®] IP 650/670 into an attendant console (up to 3 expansion modules)
- 160x320 pixel graphical LCD with backlight (grayscale or color)
- 14 illuminated keys configurable as line appearances or as speed dials with busy lamp field (BLF)
- Hot swappable – can be added to or removed from an idle host phone at any time
- No extra cables or power supplies are required
- Plug-and-play – requires no set-up – power and signaling are provided by the host phone



Communicator USB Speakerphone

- Hands-free calling from your PC or plug into the built-in stereo headphone port for private conversations
- Polycom HD Voice[™] technology for high-fidelity sound, echo cancellation and full-duplex technology
- Two high-quality microphones
- Small in size, portable solution for presentation audio
- Connects and powers through an integrated USB cable that stores inside unit
- Convenient buttons – launch applications, pick up, hang up calls, control volume, and mute

Maximize The Power Of Your Phone With Star2Star's Features

End-to-end integrated solution	Our exclusive Blended Architecture™ combines the best aspects of cloud-based hosted and on-premise systems, delivered as a complete solution from a single vendor.
Find-me/follow-me forwarding	Never miss a call. Incoming calls can ring your office, home, and cell phone one at a time, or all at the same time.
Phone numbers from anywhere	We can provide phone numbers from most any area code, so your business can have a local number in cities where you don't have a physical office. Out-of-town customers can reach you with no long-distance charge.
Schedules / time based call routing	Incoming calls can be routed differently, depending on time of day or day of the week. Calls can route to different extensions or even to different offices based on a schedule that you create.
Multiple company identities	The Star2Star system allows you to have an unlimited number of different company identities on a single system.
Multi-level automated attendant	You can easily create multi-level automated attendant menus which can send incoming calls to any number of destinations or locations including a cell phone, remote phone, or branch office.
Extension user rights	Each extension can be customized to allow or prohibit specific activities such as international calling or outbound calling.
Unlimited voice mail	Store your voicemail for as long as you like.
Web based user administration	Users can easily set up their own speed dial, call forwarding, find-me/follow-me and voice mail options online.
Paging & group paging	Set up paging to address individual extensions, group or extensions, or overhead speakers.
Voice mail groups	Easily set up and broadcast recorded messages to voice mail groups such as sales, service, etc.
Custom on-hold music & recordings	Customize your on-hold music and prompts with downloaded music, professionally recorded prompts, or ones you create.
Ring groups work across locations	Set up menus & call routing to ring groups. Ring groups can include users on in remote offices.
Keep your old telephone numbers	Move your existing phone numbers to your new Star2Star phone system and add new numbers as well.
Company directory / dial by name	Web based company directory with names, extensions, cellular, and email for all locations or "dial by name".
Multi-sites / branch office support	Multiple branch offices can be unified into one cloud-based phone system. Call transfers, ring groups, call queues, automated attendants, shared operator, etc. operate across locations.
Softphone / Smartphone extensions	Softphone extensions for laptops, smartphones, and personal computers provide users with mobility and flexibility.
Home office / remote office extensions	Add remote telecommuter or "road warrior" extensions over home DSL or Cable connections.
Outlook® & CRM integration	Click-to-dial phone numbers from your Outlook contacts directory. Incoming calls can trigger a "screen pop" to integrate with most popular CRM systems.
Analog device support	We can connect most analog phones, overhead paging system, cordless phones and door phones.
Incoming did support	Route incoming phone numbers to specific extensions, menus, ring groups, queues or conference calls.
Call transfer	Blind or assisted call transfers to extensions, ring groups or voice mail at any location... even cell phones.
Call parking, intercom and paging	Park Calls and Intercom or Page multiple phones to announce the call for pickup.
Voicemail to email / unified messaging	Voice messages can be delivered to your email inbox as an attachment with optional notifications sent to cell phones.
Built-in conference calling	Secure "Meet Me" Conference Rooms provide quick and easy conference calls.
Superior Quality	Our Starwatch™ technology continuously monitors the sound quality of your calls from end-to-end, around the clock.
Advanced voice compression	High quality voice compression delivers calls so clear that they cannot be distinguished from an analog call. Efficient data compression uses about half the bandwidth of competitive systems.
End-to-end qos management	Prioritization of Voice on the data network eliminates jitter, echo, and latency.
Constellation™ architecture	Our exclusive, patent-pending architecture dynamically determines the best routing path to use for each incoming and outgoing call, assuring users of a clean, clear connection with no annoying echo.
Guaranteed Reliability	We guarantee 99.999% availability and we back it up with round-the-clock end-to-end system monitoring
Automatic 6-way backup	Our 6-way automatic backup leverages our monitoring system to determine if there is a system fault anywhere in the call path. If it detects a fault, it automatically reroutes calls until the fault is corrected.
Redundant internet connectivity	We have backup connectivity with redundant Internet connectivity in case data center connectivity fails.
Redundant phone carriers	We utilize multiple phone carriers to route calls in case our primary carrier fails.
Analog line backup support	We support backup analog lines with automatic rerouting of calls.
Disaster recovery	Every Star2Star system includes complete disaster recovery to seamlessly and automatically route incoming calls to alternate numbers (such as employee cell phones or home phones) in the event of a power, Internet, or facility loss.
Redundant data centers	We operate multiple data centers across the USA with fully redundant hardware and connectivity.
No unreliable moving parts	The StarBox is a 100% solid state platform. We replace any broken component, including phones, within 24 hours.
Dramatic Savings	Our solution is high quality – our system price is competitive – our service costs are amazing
Line pooling between locations	Use extra line capacity at one location when you need it at another - at no extra charge.
Line bursting	If all your lines are in use and you get another call, we will add an extra line for a small usage charge.
Toll free savings	Save up to 50% or more on the typical business phone bill with included long distance.
Discounted international rates	International calls at 1/3 the cost of AT&T; 4 cents per minute to: UK, France, Germany, Mexico, Canada.
Financing Available	Our flexible financing options can put you in positive cash flow from the first month.

