



**SPA303G**

*(Star2Star Special Edition)*

- 3 Lines
- Monochrome LCD Display
- Speakerphone
- Two-port Ethernet Switch
- Power Supply Included
- Note: This phone does not have Power over Ethernet (PoE)



**SPA508G**

*(Star2Star Special Edition)*

- 8 programmable keys provide presence and/or shared call park (key system emulation)
- Backlit LCD Display
- Speakerphone
- Two-port Ethernet Switch
- Power over Ethernet
- Supports 2 attendant consoles



**SPA502G / 512G**

*(Star2Star Special Edition)*

- 1 Line
- Backlit LCD Display
- Speakerphone
- Two-port Ethernet Switch
- Power over Ethernet
- Supports 2 attendant consoles
- Model SPA512G has Gigabit Ethernet & EHS headset support



**SPA509G**

*(Star2Star Special Edition)*

- 12 programmable keys provide presence and/or shared call park (key system emulation)
- Backlit LCD Display
- Speakerphone
- Two-port Ethernet Switch
- Power over Ethernet
- Supports 2 attendant consoles



**SPA504G / SPA514G**

*(Star2Star Special Edition)*

- 4 Lines
- Backlit LCD Display
- Speakerphone
- Two-port Ethernet Switch
- Power over Ethernet
- Supports 2 attendant consoles
- Model SPA514G has Gigabit Ethernet & EHS headset support



**SPA525G2**

*(Star2Star Special Edition)*

- 5 Lines
- Backlit Color LCD Display
- Speakerphone
- Two-port Ethernet Switch
- Power over Ethernet
- Supports 2 attendant consoles
- Bluetooth headset support
- Mobile Phone Integration
- USB port for flash memory
- Built-in call recording on USB memory
- EHS headset support



**SPA500S Attendant Console**

*(Star2Star Special Edition)*

- 32 Programmable Multicolored LED buttons
- Illuminated Line Status Monitoring
- Call Transfer
- Speed Dial
- DSS
- Busy Lamp Field
- One-Touch Transfer
- Call Pickup

*All Cisco Series  
Phones Feature:*

- Compact desktop footprint
- 2.5mm headset jack
- Full-Duplex speakerphone
- Cisco HD Voice
- Backlit LCD Display (except SPA303)

## Maximize The Power Of Your Phone With Star2Star's Features

|  |   |
|--|---|
| End-to-end integrated solution         | Our exclusive Blended Architecture™ combines the best aspects of cloud-based hosted and on-premise systems, delivered as a complete solution from a single vendor.  |
| Find-me/follow-me forwarding           | Never miss a call. Incoming calls can ring your office, home, and cell phone one at a time, or all at the same time.  |
| Phone numbers from anywhere            | We can provide phone numbers from most any area code, so your business can have a local number in cities where you don't have a physical office. Out-of-town customers can reach you with no long-distance charge.                      |
| Schedules / time based call routing    | Incoming calls can be routed differently, depending on time of day or day of the week. Calls can route to different extensions or even to different offices based on a schedule that you create.  |
| Multiple company identities            | The Star2Star system allows you to have an unlimited number of different company identities on a single system.   |
| Multi-level automated attendant        | You can easily create multi-level automated attendant menus which can send incoming calls to any number of destinations or locations including a cell phone, remote phone, or branch office.  |
| Extension user rights                  | Each extension can be customized to allow or prohibit specific activities such as international calling or outbound calling.  |
| Unlimited voice mail                   | Store your voicemail for as long as you like.   |
| Web based user administration          | Users can easily set up their own speed dial, call forwarding, find-me/follow-me and voice mail options online.   |
| Paging & group paging                  | Set up paging to address individual extensions, group or extensions, or overhead speakers.  |
| Voice mail groups                      | Easily set up and broadcast recorded messages to voice mail groups such as sales, service, etc.   |
| Custom on-hold music & recordings      | Customize your on-hold music and prompts with downloaded music, professionally recorded prompts, or ones you create.  |
| Ring groups work across locations      | Set up menus & call routing to ring groups. Ring groups can include users on in remote offices.   |
| Keep your old telephone numbers        | Move your existing phone numbers to your new Star2Star phone system and add new numbers as well.  |
| Company directory / dial by name       | Web based company directory with names, extensions, cellular, and email for all locations or "dial by name".  |
| Multi-sites / branch office support    | Multiple branch offices can be unified into one cloud-based phone system. Call transfers, ring groups, call queues, automated attendants, shared operator, etc. operate across locations.   |
| Softphone / Smartphone extensions      | Softphone extensions for laptops, smartphones, and personal computers provide users with mobility and flexibility.  |
| Home office / remote office extensions | Add remote telecommuter or "road warrior" extensions over home DSL or Cable connections.  |
| Outlook® & CRM integration             | Click-to-dial phone numbers from your Outlook contacts directory. Incoming calls can trigger a "screen pop" to integrate with most popular CRM systems.   |
| Analog device support                  | We can connect most analog phones, overhead paging system, cordless phones and door phones.   |
| Incoming did support                   | Route incoming phone numbers to specific extensions, menus, ring groups, queues or conference calls.  |
| Call transfer                          | Blind or assisted call transfers to extensions, ring groups or voice mail at any location... even cell phones.  |
| Call parking, intercom and paging      | Park Calls and Intercom or Page multiple phones to announce the call for pickup.  |
| Voicemail to email / unified messaging | Voice messages can be delivered to your email inbox as an attachment with optional notifications sent to cell phones.   |
| Built-in conference calling            | Secure "Meet Me" Conference Rooms provide quick and easy conference calls.  |
| <b>Superior Quality</b>                | <b>Our Starwatch™ technology continuously monitors the sound quality of your calls from end-to-end, around the clock.</b>   |
| Advanced voice compression             | High quality voice compression delivers calls so clear that they cannot be distinguished from an analog call. Efficient data compression uses about half the bandwidth of competitive systems.  |
| End-to-end qos management              | Prioritization of Voice on the data network eliminates jitter, echo, and latency.   |
| Constellation™ architecture            | Our exclusive, patent-pending architecture dynamically determines the best routing path to use for each incoming and outgoing call, assuring users of a clean, clear connection with no annoying echo.                                  |
| <b>Guaranteed Reliability</b>          | <b>We guarantee 99.999% availability and we back it up with round-the-clock end-to-end system monitoring</b>  |
| Automatic 6-way backup                 | Our 6-way automatic backup leverages our monitoring system to determine if there is a system fault anywhere in the call path. If it detects a fault, it automatically reroutes calls until the fault is corrected.                      |
| Redundant internet connectivity        | We have backup connectivity with redundant Internet connectivity in case data center connectivity fails.  |
| Redundant phone carriers               | We utilize multiple phone carriers to route calls in case our primary carrier fails.  |
| Analog line backup support             | We support backup analog lines with automatic rerouting of calls.   |
| Disaster recovery                      | Every Star2Star system includes complete disaster recovery to seamlessly and automatically route incoming calls to alternate numbers (such as employee cell phones or home phones) in the event of a power, Internet, or facility loss. |
| Redundant data centers                 | We operate multiple data centers across the USA with fully redundant hardware and connectivity.   |
| No unreliable moving parts             | The StarBox is a 100% solid state platform. We replace any broken component, including phones, within 24 hours.   |
| <b>Dramatic Savings</b>                | <b>Our solution is high quality – our system price is competitive – our service costs are amazing</b>   |
| Line pooling between locations         | Use extra line capacity at one location when you need it at another - at no extra charge.   |
| Line bursting                          | If all your lines are in use and you get another call, we will add an extra line for a small usage charge.  |
| Toll free savings                      | Save up to 50% or more on the typical business phone bill with included long distance.  |
| Discounted international rates         | International calls at 1/3 the cost of AT&T; 4 cents per minute to: UK, France, Germany, Mexico, Canada.  |
| Financing Available                    | Our flexible financing options can put you in positive cash flow from the first month.  |



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